# York Chiropractic Clinic Registration and History

PATIENT INFORMATION	PATIENT CONDTION		
Date			
First Name	When did your symptoms appear?		
Last Name			
Address	_		
City	Mark an X on the picture where you continue to		
State Zip Code	pain, numbness, or tingling		
Sex Male Female			
Date of Birth:			
Home Phone ()			
Cell Phone ()			
Best place to reach you and time			
Email			
Do you wish to receive e-mails with health tips and	)-\-\		
promotional deals? □ Yes □ No			
Patient Employer/ School	- Lis		
Employer/ School Phone ()	_		
IN CASE OF EMERGENCY, CONTACT	Rate the severity of the pain on a scale from 1(least		
Name			
Home Phone ()			
Relationship	☐ Sharp ☐ Dull ☐ Throbbing ☐ Numbness		
Spouse's Name	☐ Aching ☐ Shooting ☐ Burning ☐ tingling		
Birthdate	☐ Cramps ☐ Stiffness ☐ Swelling ☐ Other		
Whom may we thank for your referral?			
INSURANCE INFORMATION	Is it constant or does it come and go?		
Who is responsible for this account			
Relationship to patient	Does it interfere with your		
Insurance Co	□ Work □ Sleep □ Daily Routine □ Recreation		
Is patient covered by additional insurance	Activities or movement that are painful to perform		
□ Yes □ No	☐ Sitting ☐ Standing ☐ Walking ☐ Bending		
Subscribers name	☐ Lying Down		
Birthdate			

Health History			
What Treatment have yo	ou already received for your c	ondition?	Surgery Physical Therapy
Chiropractic	Services None Other		
Place a mark on "yes" or	r "no" to indicate if you have	had any of the following:	
AIDS/HIV $\square_{\text{Yes}} \square_{\text{No}}$	Diabetes $\square$ Yes $\square$ No	Liver Disease ☐ Yes ☐ No	Rheumatoid Arthritis
Alcoholism $\square$ Yes $\square$ No	Emphysema ☐ Yes ☐ No	Measles ☐ Yes ☐ No	Rheumatic Fever
Allergy shots $\Box$ Yes $\Box$ No	Fractures \( \superstack \text{Yes} \( \superstack \text{No} \)	Migraine Headaches ☐ Yes ☐ No	Scarlet Fever ☐ Yes ☐ No
Anemia Yes No	Glaucoma   Yes   No	Miscarriage	Sexually Transmitted Diseases $\square$ Yes $\square$ N
Anorexia ☐ Yes ☐ No	Goiter	Mononucleosis	Stroke
Appendicitis ☐ Yes ☐ No	Gonorrhea 🗌 Yes 🗌 No	Multiple Sclerosis $\square$ Yes $\square$ No	Suicide Attempt
Arthritis ☐ Yes ☐ No	Gout $\square$ Yes $\square$ No	Mumps ☐ Yes ☐ No	Thyroid Problem Yes No
Asthma ☐ Yes ☐ No	Heart Disease ☐ Yes ☐ No	Osteoporosis	Tonsillitis
Bleeding disorder  Yes	No Hepatitis ☐ Yes ☐ No	Pacemaker ☐ Yes ☐ No	Tuberculosis ☐ Yes ☐ No
Breast Lump Yes No	Hernia ☐ Yes ☐ No	Parkinson's Disease ☐ Yes ☐ No	
Bronchitis Yes No	Herniated Disk ☐ Yes ☐ No	Pinched Nerve ☐ Yes ☐ No	Typhoid Fever ☐ Yes ☐ No
Bulimia $\square$ Yes $\square$ No	Herpes ☐ Yes ☐ No	Pneumonia	Ulcers ☐ Yes ☐ No
Cancer ☐ Yes ☐ No	High Blood Pressure ☐ Yes ☐	] No Polio ☐ Yes ☐ No	Vaginal Infections ☐ Yes ☐ No
Cataracts Yes No		Prostate Problem  Yes  No	Whooping Cough
•	☐ No Kidney Disease Yes ☐ No		Other
Chicken Pox ☐ Yes ☐ No	Liver Disease ☐ Yes ☐ No	Psychiatric Care ☐ Yes ☐ No	
Exercise	Work Activity	Habits	
□None	□Siting		Packs/ Day
□ Moderate	□Standing	□Alcohol	Drinks/Week
□Daily	□Light Labor	☐ Coffee/ Caffeine Drir	nks Cups/Day
□Heavy	□Heavy Labor	☐ High Stress Level	Reason
Are you Pregnant   Y	es 🗆 No	Due Date	
Injuries/ Surgeries you	have had	Description	Date
Falls			
Medications	Allergies	Vitamins/ Herbs/ Mine	eral



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#### **Office & Financial Policies**

- 1. Know your own Insurance Plan Benefits
  - a. As a courtesy to you, our office verifies information prior to your visit whenever possible
  - b. Be aware the insurance company states the "the quote of benefits given is not a guarantee of payment."
  - c. **We cannot be held responsible** for any misinformation we are given by your insurance.
  - d. It is ultimately your responsibility to know your own benefits and to pay the balances as indicated by your insurance company.
- 2. Insurance Claim Filing and Payment
  - a. Our office files your insurance claims as a courtesy.
  - b. If payment from an insurance company is withheld for **any reason**, payment in full will be expected from the insured within 21 days of the first statement and/or 60 days of the service date.
  - c. Assignment is accepted on Medicare Part B Claims.

This means that Medicare participants are responsible for:

- Your \$200 deductible.
- The balance of the 20% co-insurance after Medicare pays 80% of their allowed amount.
- Any non-covered services (Medicare doesn't cover any exams, therapy or massage in a chiropractic office)
- 3. Account Balances
  - a. Co-payments, previously determined non-covered services or services rendered to a non-insured patient are expected at the time services are rendered.
  - b. We accept Visa, MasterCard, Cash or local check. A fee of \$35.00 will be assessed for any returned checks.
  - c. **For those patients with deductibles of \$200 or more,** and for our massage therapy clients, we require a credit card on file.
  - d. **Statements are generally mailed from our office on a monthly basis and payment is expected upon receipt.** Your account will be considered PAST DUE after 21 days of the first statement and/or 45 days of the service date and DELINQUENT after 60 days.
  - e. Patient account balances that are 90 days past due from the date of service will automatically be forwarded to our collections agency.

#### **Missed Appointment Policy**

We value your time and we want your chiropractic experience to be positive and helpful in all ways. Chiropractic and massage are most effective when kept consistently. It is our pledge to meet with you for your appointment in as timely a manner as is possible and we expect for you to make all reasonable efforts to attend your appointment and to be on time. Cancellation of an Appointment:

When you schedule your appointment, you have reserved this time in our schedule and we have placed it aside to meet with you. If you must cancel or change your appointment, we require that you contact our office at 1-630-834-8536 at least an hour in advance.

#### Late Cancellations and No show Policy:

York Chiropractic Clinic will charge for each appointment that is missed without adequate notice ("no show".) A no show is an appointment that is:

- Missed without notice
- Missed with less than an hour notice
- Missed due to arriving 15 minutes or more beyond the scheduled appointment time.

If you do not keep your appointment and have not called to cancel or reschedule within the allotted time limits, you will be charge a fee of \$35 dollars. The only exception to this policy are appointments missed due to the last minute illness or emergencies.

You will be billed directly for missed appointments. Payment for missed appointments is due on or before your next scheduled appointment. If you have not paid in advance, you should be prepared to pay the outstanding balance at the time you check in for your next appointment.

Thank you for taking time to review our missed appointment policies. We hope making these policies clear will eliminate
any possible misunderstanding. By signing below, you are indicating that you have read, understood and agree to these
conditions

Patient Signature:	Date:
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### INFORMED CONSENT

I consent to treatments and other procedures associated with York Chiropractic and Oriental Medicine by Dr. O'Connor or a licensed therapist. I have discussed the nature and purpose of my treatment with Dr. O'Connor. I understand that methods of treatment may include, but are not limited to acupuncture, moxibustion, cupping, electrical stimulation, and Tui Na (Chinese Massage).

I have been informed that chiro and acupuncture are safe methods of treatment, but that it may have side effects, including bruising, numbness or tingling near the needling sites that may last a few days; and dizziness or fainting. Unusual risks of acupuncture include spontaneous miscarriage, nerve damage, and organ puncture, including lung puncture (pneumothorax). Infection is another possible risk, although Dr. O'Connor uses sterile, disposable needles and maintains a clean and safe environment. I understand that while this document describes the major risks of treatment, other side effects and risks may occur.

I do not expect Dr. O'Connor to be able to anticipate and explain all possible risks and complications of treatment and I wish to rely on her to exercise judgment during the course of treatment which she thinks, at the time and based upon facts known to her, is in my best interests.

By voluntarily signing below I show that I have read, or have read to me, this consent to treatment, that I have been told about the risks and benefits of acupuncture and other procedures, and that I have had an opportunity to ask questions. I intend this consent form to cover the entire course of treatment for my present condition and for any future condition(s) for which I seek treatment.

To be completed by patient (or patient's representative if the patient is a minor or is physically or legally incapacitated).

Date Consent Completed:	
Signature of Patient or Representative: _	

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## YORK CHIROPRACTIC CLINIC

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#### NOTICE OF PRIVACY PRACTICES

As required by HIPAA, we have prepared this explanation of how we are required to maintain the privacy of your health information and how we may use and disclose your health information.

We may use and disclose your medical records only for each of the following purposes: treatment, payment and health care operations.

- **Treatment** is providing, coordinating, or managing health care and related services by one or more health care providers. An example of this would include a consultation or physical examination.
- Payment is such activities as obtaining reimbursement for services, confirming coverage, billing or collection
  activities, and utilization review. An example of this would be sending a bill for your visit to your insurance company
  for payment.
- **Health Care Operations** include the business aspects such as an internal review.

We may contact you to provide appointment reminders, information about treatment alternatives or results of test taken.

Any other users and disclosures will be made only with your written authorization. You may revoke such authorization in writing and we are required to honor and abide by that written request, expect to the extent that we have already taken actions relying on your authorizations.

You have the following rights with respect to your protected health information, which you can exercise by presenting a written request to the Privacy Officer:

- The right to request restrictions on certain uses and disclosures of protected health information, including those related to disclosures to family members, other relatives, close personal friends, or any other person identified by you. We are, however, not required to agree to a requested restriction. If we do agree to a restriction, we must abide by it unless you agree in writing to remove it.
- The right to reasonable requests to receive confidential communications of protected health information from us by alternative means or locations. An example such as a different mailing address for statements or a different telephone number for communication.
- The right to inspect and copy your protected health information. The practice charges reasonable fees based on Illinois laws. If the requestor agrees to pay the fee in advance, the records will be provided.
- The right to amend your protected health information. The practice documents all requests, responds to all requests in a timely fashion, and informs requestor of denial in whole or in part.
- The right to receive an accounting of disclosures of protected health information. The practice allows an individual to request one accounting within a 12- month period free of charge. The practice charges a reasonable fee for more frequent account requests. The charge will be determined at the time of the request.
- The right to obtain a paper copy of this notice from us upon request.

The practice never requires an individual to waive any of his or hers individual rights as a condition for the provision of treatment, except under very limited circumstances allowed under law.

You have the right to file a written complaint with our office, Attn: Privacy Officer, or with the Department of Health & Human Services, Office of Civil Rights, about violations of the provisions of this notice or the policies and procedures of this office. We will not retaliate against you in filing the complaint.

Signature of Patient or Legal Guardian	Date	